Name of the Student: 184079E Kodithuwakku K.K.B.R

I am responsible for completing complaint supervision module of the System. Project Manager and CEO are the users of that module. I study several complaint management systems and discuss with mentor for get proper idea about our project in the starting step of the project. After that my team and myself got proper idea about the system. Then I supported to the documentation works when prepare project proposal. Then our team move to draw UML diagrams. I could get proper idea of database tables, classes and interactions of the project. I design the Use Case diagram and class diagram of the whole system. After that I design activity diagram and sequence diagram for the complaint supervision module. It gives many advantages to me for identify user interactions and step by step functions of the project manager and CEO. In this time our group draw ER diagram for our system and I support to it.

After the documentation time, I started to study technologies which are we use. Because, before this project, I did not know anything about the technologies. So, i started to learn about technologies help with internet tutorials, YouTube videos and blogs. In this time, I started to design wireframes for the complaint supervision module. Also, I give support to develop database of the project manager and CEO module. I engage with implementing the frontend and backend login for project manager and CEO.